

ALBION STREET GROUP PRACTICE

NEWSLETTER WINTER 2013



Season's Greetings from all the staff at Albion Street



If you are eligible for a flu vaccination and have not seen the nurse for this, please ask the receptionist for an appointment. This includes those who are pregnant and children aged 2-3 years.

This year we are offering the Shingles vaccination to patients who are 70 and 79 years old.

Our next Patient Participation Group meeting is at the surgery on Thursday December 5th at 2pm. We will be having a talk from the Primary Care Research Network.

All registered patients are welcome

A big thank you from Time & Talents for the £50.00 you raised during the Saturday flu clinics.

We are pleased to welcome Dr Jennie Nicholson our new female Doctor who is here to replace Dr O'Neill who is enjoying her retirement.



ASTHMA REVIEWS



Reminder for all patients who have Asthma. You are advised to have an annual review with our specialist asthma nurses Joy Lorimer or Paula Brown. If you have a problem arranging a suitable appointment then one of the doctors can do this for you as well.

TELEPHONE UPDATE



We know from your comments, some complaints and the survey we did last year (available on our website), that many of you used to find it difficult to get through on the telephone, especially during the times when the Doctor is available to discuss urgent problems between 8.30-10am and 3-4pm.

We have invested in a piece of equipment which has increased the number of lines from 2 to 8 so we are able to answer more of your calls. We are very pleased with the outcome and hope you are too.

To help reduce congestion on the telephones we encourage you to apply for a PIN number so you can make your appointments online.

Ring between 10:30am – 2:30pm & after 4:00pm for results and general enquiries (leaving the lines open for callers needing urgent on the day appointments or home visits).

Useful Contact No's

Seldoc (Out of Hours)

0208 693 9066

Urgent assistance when closed

111

Guys & St Thomas' Hospital

020 7188 7188

Lewisham Hospital

020 8333 3000

Nearest Walk-In-Centre (Waldron New Cross)

02030492370

Dates for your Diary

Surgery closed 1-4pm for staff training

Thursday 21st November 2013

Thursday 12th Dec 2013

Thursday ?th January 2014

Bank Holidays make sure you have enough medication

25th December 2013

26th December 2013

1st January 2014