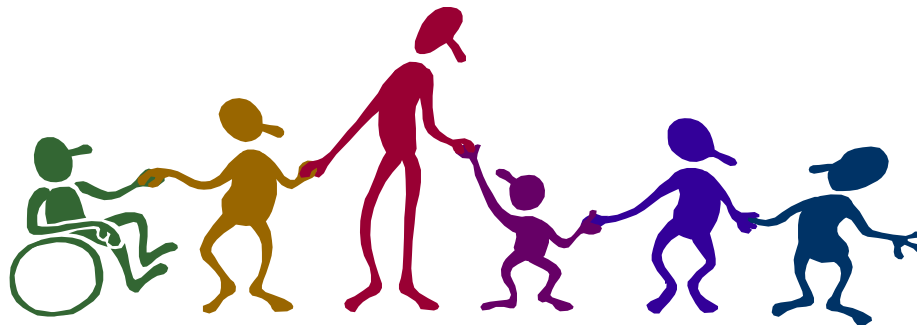


Albion Street Group Practice Newsletter

Winter 2015 Issue no 1



All patients are invited to the next **Patient Participation Forum** meeting

Thursday 5th March at 7pm at Albion Street

Guest Speaker Ruth Samuel from Southwark Carers.

Staff Update

Dr Weeks has left the Practice after completing her registrar year and covering for Dr Davidson. We wish her well in her new job in Richmond. Dr Davidson is back from his sabbatical leave. Dr Jay Bowden has joined us one day per week for one year. His other role is considering new and exciting ways to improve the education of GP registrars.



Would you like to order your prescriptions, make appointments or view parts of your medical records

Did you know you can book, cancel or change your appointment to see a Doctor via the Internet rather than by telephone? All appointments bookable in advance are available this way.

If you would like to do this or view your medical records, please apply for a secure pin number. Remember to bring along photo ID and proof of address, as you can appreciate we do need to ensure that the correct person gets the correct access.

We will be looking at new ways of using on line booking this year, for example urgent/on the day appointments. Come and give your views at the Patient Forum meeting or e-mail us at

www.souccgalbionstreetppg@nhs.net

Family and Friends Test

We would like you to give feedback on the care and treatment that you have received from us. It does not take long. Fill in the Family and Friends test either on line or ask your doctor, nurse or receptionist for a 2 question form.

Patient Survey

The Patient Forum, wish to support the Practice, in their quest for a new, enlarged and better building. The patient survey this year will focus on this so please complete the questionnaire if you are given one. We will also e-mail a copy to all those for whom we have e mail addresses. We look forward to your views.

Did you know that we offer ?

Baby Clinic: Tuesday and Thursday 11.00 – 12.30.

Cervical Screening: Appointment with nurses in our mixed clinics.

Family Planning: Initial appointment with a Dr, follow ups with one of our nurses.

Smoking cessation: You are much more likely to succeed if you quit with the help of one of our trained staff either Angie or Brid.

NHS vascular checks to those over 40: Do you know what your risk of heart disease is and what you can do about it?

Holistic Health Assessments for those over 65 years who are at increased risk.

Travel Clinic: We ask for six week's notice before travel, if you do not attend your appointment unfortunately because these appointments are so popular we may not be able to offer you another.

Mixed Clinic: Diabetes, asthma, COPD other long term conditions.

Counsellors: Speak to a Doctor for a referral. It is important if you change your mind once referred to let us or the counsellors know so that these appointments can be used by other clients.

Treatment room: ie. Dressings, immunisations, some health checks. Patients who are mobile will most likely be referred to the local hospital to have blood tests.

Duty Doctor: AM and PM session to see a Dr on the day if needed.

Useful Contact No's

Albion Street Group Practice 0203 049 7120
SELDOC(Out of hours) 0208 693 9066

Dates for your Diary

Surgery will be closed between 1-4 staff training
Thursday's 19th February, 19th March, 16th April