

ALBION STREET GROUP PRACTICE NEWSLETTER Autumn 2016

www.albionstreetgrouppractice.co.uk



2016 Seasonal 'Flu Invite

- anyone aged 65 and over
- pregnant women
- children and adults with an underlying health condition (particularly long-term heart or respiratory disease)
- children and adults with weakened immune systems

please ask at Reception for details regarding appointments

Important information for patients - changes to our surgery

Talks continue between both practices (Albion Street Group Practice and Surrey Docks Health Centre). We had two successful PPG meetings, one separate, and one together. We have recently conducted a survey and requested patients views and comments on the potential merger.

We shall be analysing these and producing a summary with action points. Details will be on display at both Health Centres and practice websites

www.albionstreetgrouppractice.co.uk ; www.surreydockshc.co.uk



Maternity Services

Are you currently pregnant?
Did you know that you can self-refer to the local hospital ?

Visit

<http://www.guysandstthomas.nhs.uk/our-services/maternity>

For more details

Has your GP referred you to a specialist?

If you are referred to a specialist by your GP, please remember to pick up your "Appointment Request" from Reception a few days after referral

You will then be able to book your appointment through the NHS e-Referral Service. This can happen in the following ways:

- You can book it online using the "Appointment Request" letter
- You can phone the NHS e-Referral Service line on 03456088888 (Monday – Friday, 8am to 8pm and on weekends and bank holidays 8am to 4pm)

Feeling poorly - Home Visits These are normally only required by our elderly or housebound patients after discussion with the duty doctor. ***Patients for whom a visit is not necessary can be seen in the unbooked clinic on the same day.***

Please contact the reception as soon as possible if you think you need a visit so that we can arrange this for you as early as possible in the day. The doctors do most of their visits after morning surgery (13:00 – 15:00).



Patient Participation Group

The PPG aims to be representative of our patient population and give constructive feedback to the practice on developing and improving services to patients. The group can be contacted directly souccg.AlbionstreetPPG@nhs.net.

PPG Meeting to be held at the surgery on Wednesday 26th October 2016.

Minutes of previous meetings can be viewed at www.albionstreetgrouppractice.co.uk



We will be closed on the following dates over Christmas and New Year :

Monday 26th December 2016

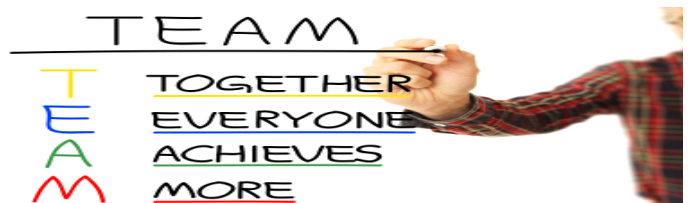
Tuesday 27th December 2016

Monday 2nd January 2017

Should you require a doctor in an emergency please telephone SELDOC Out of Hours: 02086939066

Comments or suggestions; are welcome from all our patients. There is a “suggestion” box in the main reception area and another on the first floor. These are reviewed regularly at staff and PPG Meetings

We will be closed on the following Thursdays for staff training between 1-3pm
Thursday 20th October
Thursday 17th November
Thursday 15th December



Registrars:

We are delighted to welcome our new Registrars; Dr Bhav Patel and Dr Christopher Horswell who will both with us for the next 12 months